



BRANZ Group Quality Policy

1 Policy Objective

BRANZ is committed to providing quality products and services which exceed customer, stakeholder and our own expectations. Quality underpins BRANZ's work to deliver our vision.

2 Scope

2.1 Inclusions

All activities.

2.2 Exclusions

Nil

3 Means

- 3.1 We will measure and improve customer and stakeholder satisfaction.
- 3.2 We will maintain good professional practices and provide a high quality of work.
- 3.3 We will incorporate continual improvement into daily activity.
- 3.4 We will operate with integrity, independence and impartiality.
- 3.5 We will ensure that staff are aware of, and committed to, the continual improvement of our products and services, and are adequately resourced to enable them to do this.
- 3.6 We will comply with the requirements of our accreditations (ISO 17025, ISO 17065, and CodeMark) and certifications (Net CarbonZero, Maritime NZ Test Laboratory, EnviroMark, ISO 14001, ISO 14064-1, and ISO 9001).

4 Delegations and Accountabilities

- 4.1 The implementation of this policy is delegated to the Chief Executive and reviewed on a three yearly cycle or as directed.
- 4.2 The Chief Executive will report matters to the Board by exception
- 4.3 Management will oversee and monitor the effectiveness of our quality management system and take appropriate action to support this policy.

Update History

Version	Amendment Details	Prepared by	Approved by
9	Full review and minor changes	KBS	Board

Approved by BRANZ Ltd Board	28 April 2022
Next Review date	April 2025